

NAHS Refunds policy, as agreed at 2023 AGM

- 1) When the Society cancels an event full refunds are to be offered.
- 2) When a member cancels beforehand the Committee shall have discretion as to whether a full, partial or no refund is offered, with the following considerations in mind:
 - a) The reason for cancellation (injury or illness, bereavement, transport difficulties, etc.)
 - b) The extent to which the booking committed the Society to irrecoverable expenses such as travel tickets, hotel bookings, entry fees, etc. In such cases the Committee may determine a partial refund comprising any costs not actually incurred.
 - c) The Society's financial situation at the time.
- 3) When a member gives no notice but fails to turn up for an event no refund will be offered.